

Questionnaire about the TYPO3 Community

The questionnaire has been emailed to 4.858 email addresses from the TYPO3 mailing lists. 1.449 (29,8%) questionnaires had been returned by March the 2nd¹. The following descriptive statistics is based on these answers.

As mentioned in the email introducing the questionnaire, this questionnaire is a part of a research project conducted by a team of researchers at the University of Copenhagen. The data will now be used by the team for further research on visions and collective action. The results will be published in articles in sociological magazines and will also be made available on our own website, which is under progress.

We thank you once again for your corporation.

On behalf of the researcher team
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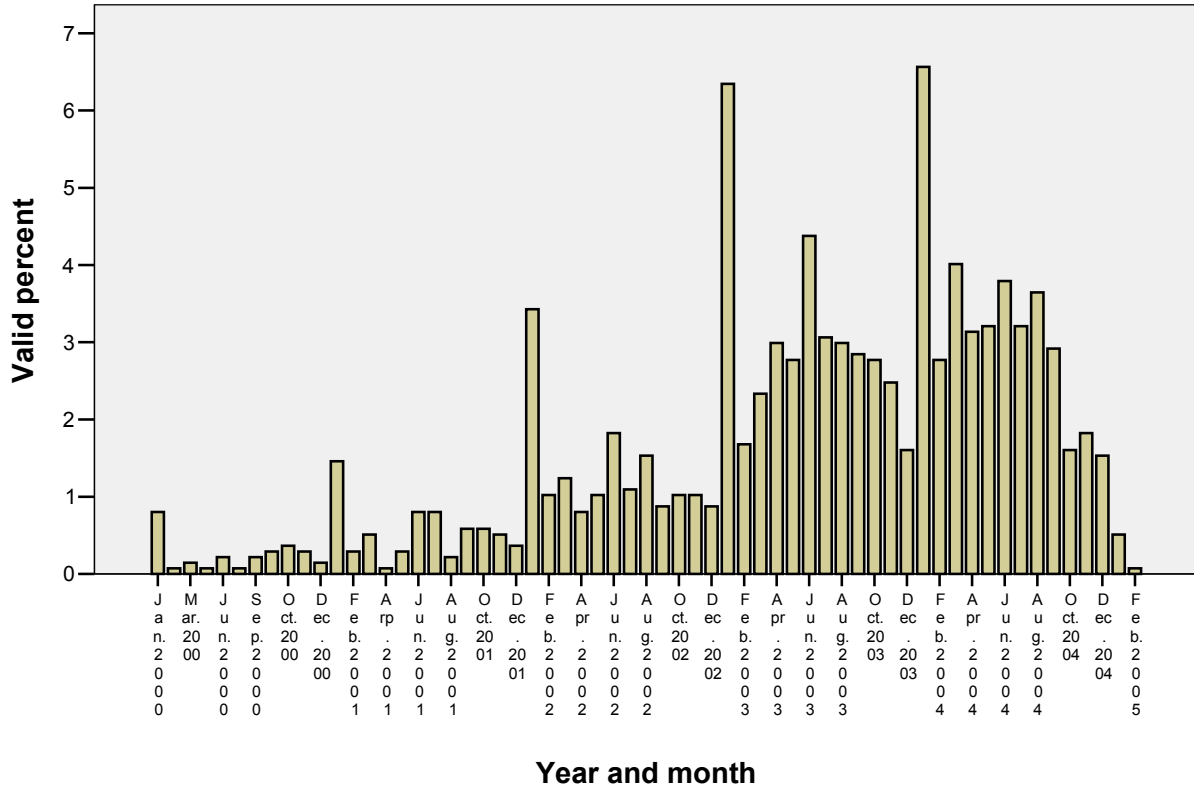
v1. How do you use TYPO3:

		<u>Yes</u>	<u>No</u>	<u>No reply</u>
v1a: Internet	Procent	95,3	3,0	1,7
	Valid			
	procent	96,9	3,1	
v1b: Intranet	Procent	41,1	40,9	18,1
	Valid			
	procent	51,1	49,9	
v1c: Extranet	Procent	24,6	50,0	25,4
	Valid			
	procent	32,9	67,1	

v2. Since when have you been aware of TYPO3's existence?

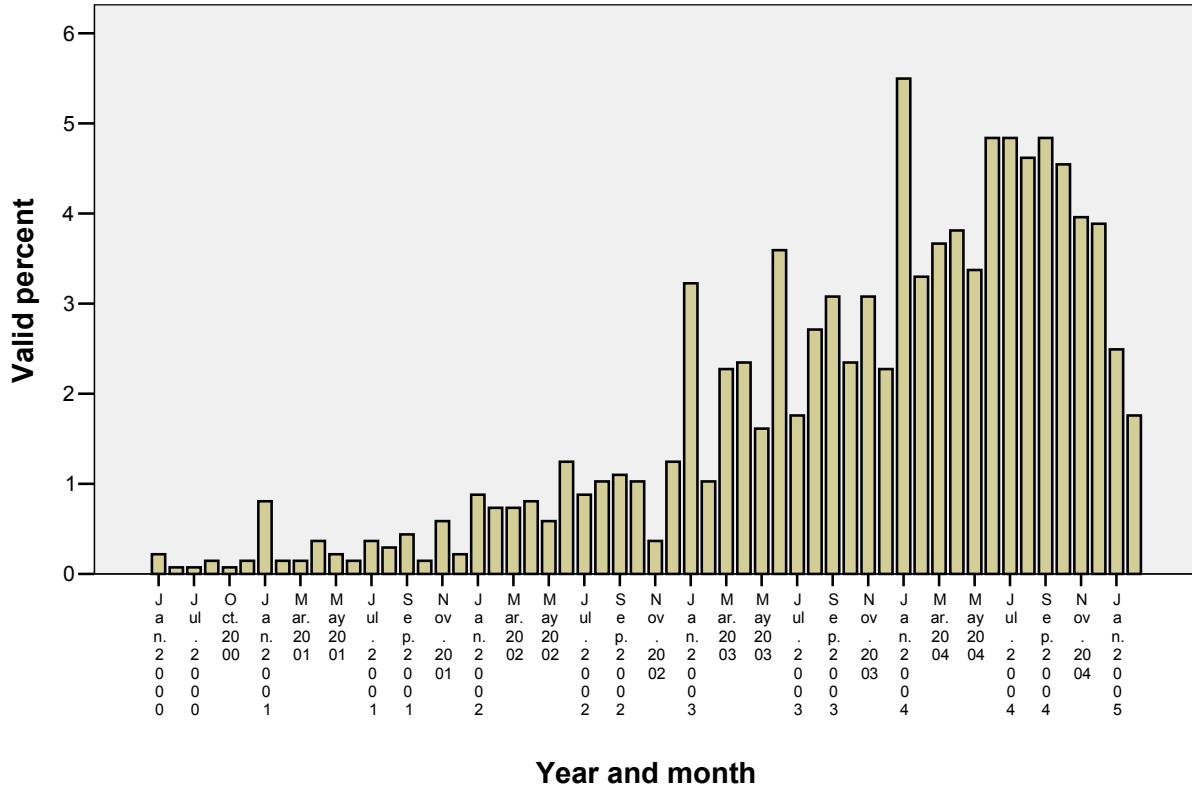
¹ In attachment No. 2 the count is 1476, because we got these results a couple of days later.

v2: Been aware of TYPO3's existence



v3. Since when have you used TYPO3?

v3: Been using TYPO3 since



v4. Is TYPO3 your primary web publishing tool?

	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent	70,3	29,2	0,6
Valid percent	70,6	29,4	

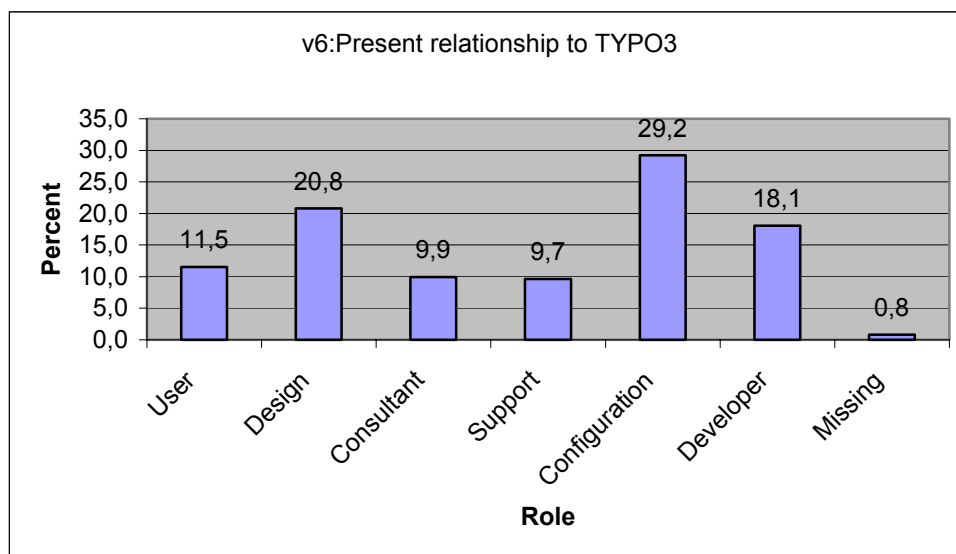
v5. I have learned my TYPO3 skills from:

	<u>Yes</u>	<u>No</u>	<u>No reply</u>
v5a: Public documents Percent	98,7	1,0	0,3
Valid percent	99,0	1,0	
v5b: Books Percent	32,2	61,3	6,6
Valid percent	34,4	65,6	
v5c:source code Percent	51,7	43,1	5,2
Valid percent	54,5	45,5	
<i>I have had help from:</i>			
v5d: Friends/relatives Percent	19,7	75,0	5,3
Valid percent	20,8	79,2	
v5e:Colleagues Percent	27,3	67,1	5,6

	Valid percent	28,9	71,1	
v5f: Courses	Percent	7,0	86,1	7,0
	Valid percent	7,5	92,5	
v5g: User groups	Percent	59,8	37,3	2,9
	Valid percent	61,5	38,5	
v5h: Mailing lists	Percent	85,5	13,0	1,4
	Valid percent	86,8	13,2	
v5i: Service provider	Percent	9,0	84,9	6,1
	Valid percent	9,6	90,4	

v6. Presently, my relationship to TYPO3 is best characterized by:

- 6.a: User (creating and managing content with the system)
- 6.b: Design (creating HTML/CSS designs and implementation as templates)
- 6.c: Consultant (management/marketing around TYPO3 related services)
- 6.d: Support (super user of TYPO3)
- 6.e: Configuration (programming templates in Typo Script)
- 6.f: Development of extensions (programming PHP related to TYPO3)



v7. I have had the following roles in relation to TYPO3:

		Yes	No	No reply
v7a: User	Percent	86,5	9,9	3,6
	Valid percent	89,7	10,3	
v7b: Design	Percent	88,1	7,9	3,9
	Valid percent	91,7	8,3	
v7c: Consultant	Percent	47,4	42,8	9,8
	Valid percent	52,6	47,4	
v7d: Support	Percent	69,2	23,5	7,2

	Valid percent	74,6	25,4	
v7e: Configuration	Percent	79,7	15,6	4,7
	Valid percent	83,6	16,4	
v7f: Developer	Percent	41,9	50,2	7,9
	Valid percent	45,5	54,5	

The Usage of TYPO3

v8. Do you produce TYPO3 solutions to others for free?

	<u>Percent</u>	<u>Valid Percent</u>
Very often	7,2	7,3
Often	12,9	13,0
Once in a while	38,0	38,4
Once	12,7	12,8
Never	28,2	28,4
No reply	1,0	

v9. Do you make money using TYPO3?

	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent	54,0	45,3	0,7
Valid percent	54,3	45,7	

v10. If yes, approximately how large a share does TYPO3 constitute of your total annual:

	<u>Percent</u>	<u>Valid Percent</u>
0-25 pct.	35,4	66,4
26-50 pct.	9,3	17,5
51-75 pct.	5,2	9,8
76-100 pct.	3,4	6,3
Irrelevant	45,3	
No reply	1,3	

v11. Have you ever donated money to the developers of TYPO3 (e.g. Kasper Skarhøj)?

	<u>Percent</u>	<u>Valid Percent</u>
Very often	0,6	0,6
Often	2,0	2,0
Once in a while	6,6	6,7
Once	8,1	8,2

Never	82,1	82,6
No reply	0,6	

TYPO3 in the Workplace

v12. My current work situation is best described as:

	<u>Percent</u>	<u>Valid Percent</u>
v12a: Self employed	30,2	30,3
v12b: Student	14,4	14,4
v12c: The public sector	9,8	9,8
v12d: A voluntary association	3,5	3,5
v12e: A private company	32,7	32,9
v12f: Other	9,0	9,0
No reply	0,5	

If you have answered yes to v12a or v12b, please go to question 14

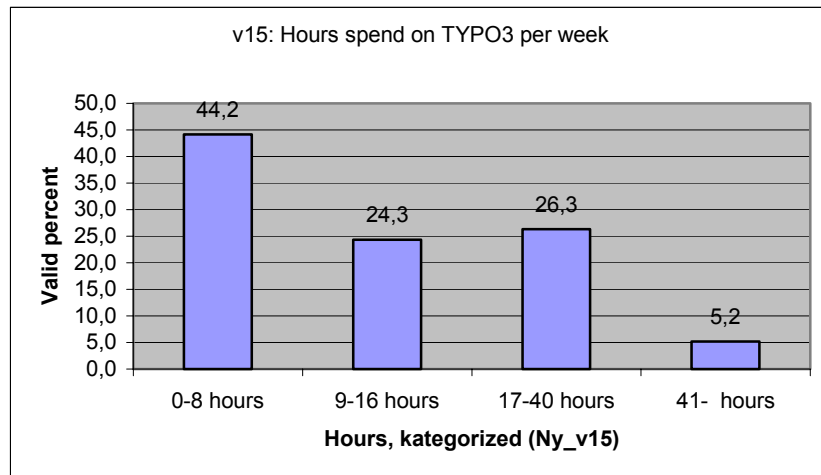
v13. What is the size of the organization (number of employees)?

<u>Ny_v13</u>	<u>Percent</u>	<u>Valid Percent</u>
1-10	22,1	44,4
11-50	8,4	16,9
51-100	3,7	7,5
101-500.000	15,5	31,1
Irrelevant	44,5	
No reply	5,8	

v14: Do you use TYPO3 at work?	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent	72,7	25,5	2,3
Valid percent	74,4	25,6	

The TYPO3 Experience

v15. On the average how many hours per week do you currently use on TYPO3 (in total: Work and leisure)?



v16. For each statement, please write whether you agree strongly, agree, disagree, or disagree strongly:

v16a: I invest time in making my work on TYPO3 software (core/extensions/templates/documents, ect.) available to others?

v16a - valid percent	Incl. "Don't know"	Excl. "Don't know"
Strongly agree	14,8	17,5
Agree	43,3	51,2
Disagree	18,5	21,8
Disagree strongly	8,1	9,6
Don't know	15,3	

v16b: I consider the time that I spend on TYPO3 as valuable to myself as an individual?

v16b - valid percent	Incl. "Don't know"	Excl. "Don't know"
Strongly agree	25,5	27,5
Agree	55,8	60,2
Disagree	0,2	9,9
Disagree strongly	2,3	2,4
Don't know	7,3	

v16c: I loose track of time when I work on TYPO3:

V16c - valid percent	Incl. "Don't know"	Excl. "Don't know"
Strongly agree	14,6	15,7
Agree	41,8	44,9
Disagree	28,4	30,5
Disagree strongly	8,4	9,0
Don't know	6,7	

v16d: I believe the time, that I spend on TYPO3 is appreciated by others:

v16d - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	13,1	15,7
Agree	57,5	69,0
Disagree	10,9	13,1
Disagree strongly	1,8	2,1
Don't know	16,7	

v16e: Working with TYPO3 is a kind of self-realization:

v16e - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	11,3	13,4
Agree	42,3	50,4
Disagree	26,2	27,0
Disagree strongly	7,7	9,2
Don't know	16	

v17. Do you have experience with other content management systems (CMS) than TYPO3?

	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent	60,1	39,1	0,8
Valid percent	60,6	39,4	

If no, please go to question 19

If yes, please list them in order of your working experience (see attachment No. 1)

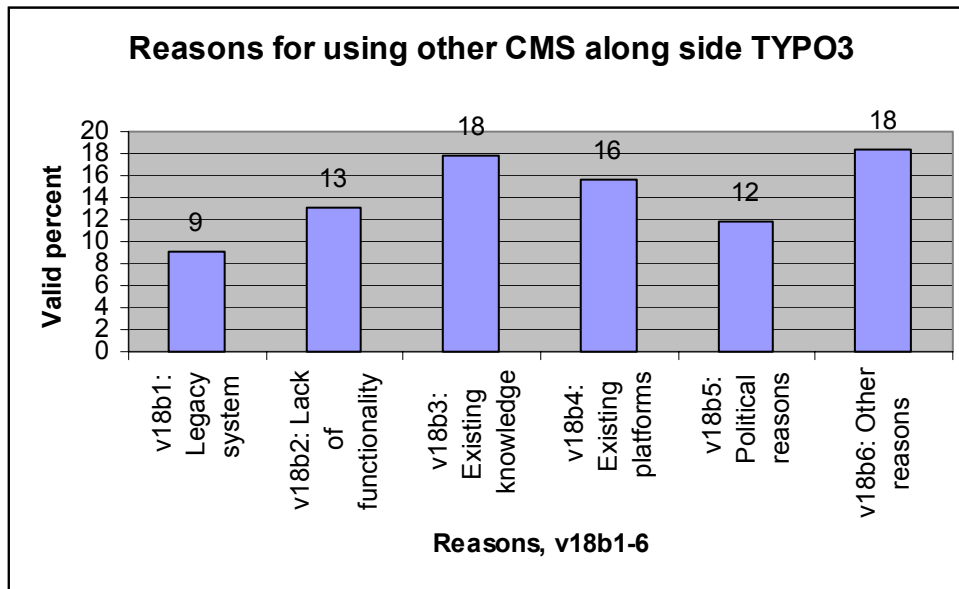
v18. Do you use other CMSs along side TYPO3?

	<u>Yes:</u>	<u>No:</u>	<u>Missing:</u>	<u>Irrelevant:</u>
Percent	27,9	32,2	0,8	39,1
Valid percent	46,4	53,6		

If no, please go to question 19

If yes, please list them in order of you working experience (see attachment No. 1)

V18b: Why do you use other CMSs alongside TYPO3:



v19. What is your reason for choosing TYPO3?

v19a: It is the most advanced CMS software

v19a - valid percent	Incl. "Don't know"	Excl. "Don't know"
Strongly agree	28,7	33,4
Agree	46,6	54,3
Disagree	9,1	10,6
Disagree strongly	1,5	1,7
Don't know	14,1	

v19b: It is the most useful CMS software

V19b - valid percent	Incl. "Don't know"	Excl. "Don't know"
Strongly agree	26,0	29,6
Agree	50,2	57,4
Disagree	9,6	11,0
Disagree strongly	1,8	2,0
Don't know	12,4	

v19c: It is an open source program

V19c - valid percent	Incl. "Don't know"	Excl. "Don't know"
Strongly agree	72,4	72,5
Agree	26,0	26,1
Disagree	1,0	1,1
Disagree strongly	0,3	0,4
Don't know	0,2	

v19d: I just happened to stumble upon it

V19d - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	7,1	8,0
Agree	32,2	36,0
Disagree	33,3	37,2
Disagree strongly	16,8	18,8
Don't know	10,6	

v19e: I can relate to main developers of the software

V19e - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	13,4	16,1
Agree	43,7	52,5
Disagree	20,2	24,3
Disagree strongly	5,9	7,1
Don't know	16,8	

v20. In the box below, please briefly state your most positive experience with TYPO3 (see attachment No. 2)

v21. In the box below, please briefly state your most negative experience with TYPO3 (see attachment No. 2)

TYPO3 as Software

(Please answer this section if you have experience with other CMS-softwares. If not, go to question 24)

v22. In comparison to other CMS programs, how do you rank TYPO3 according to:

v22 - valid percent	<u>Very high</u>	<u>high</u>	<u>medium</u>	<u>low</u>	<u>very low</u>	<u>don't know</u>
v22a: Complexity	45,7	42,8	9,1	1,3	0,1	0,9
v22b: Flexibility	57,4	33,0	7,7	0,9	0,4	0,6
v22c: Usability	18,2	39,7	30,8	7,4	3,3	0,6
v22d: Architecture	23,8	42,0	19,0	5,3	1,1	8,9
v22e: Feature-richness	48,6	41,3	7,4	1,3	0,2	1,2

v23. For each statement, please write whether you agree strongly, agree, disagree, or disagree strongly:

v23a: TYPO3 is technically superior to most commercially licensed CMS software?

v23a - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	20,2	27,6
Agree	39,2	53,6
Disagree	12,4	17,0
Disagree strongly	2,3	1,8
Don't know	26,9	

v23b: It is wrong for public agencies to rely on commercially licensed software?

v23b - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	15,5	18,0
Agree	30,7	35,7
Disagree	31,4	36,6
Disagree strongly	8,3	9,7
Don't know	14,1	

v23c: It is wrong for private companies to rely on commercially licensed software?

V23c - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	10,8	12,9
Agree	23,7	28,2
Disagree	39,9	47,3
Disagree strongly	9,8	11,6
Don't know	15,8	

v23d: It is wrong to license software?

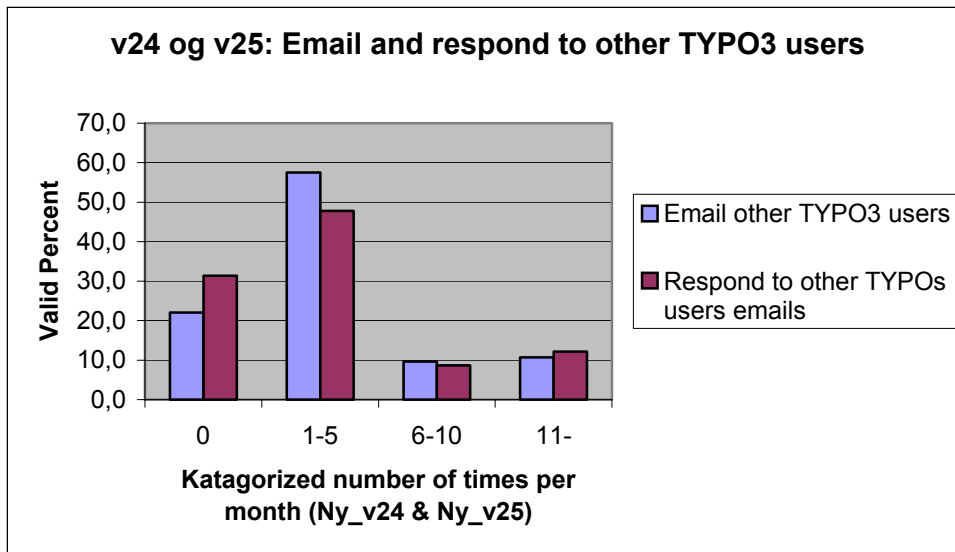
v23d - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	8,6	10,0
Agree	12,1	14,1
Disagree	49,2	57,0
Disagree strongly	16,4	19,0
Don't know	13,8	

The TYPO3 Community

v24. How often do you respond to emails from other TYPO3 users (including mailinglists)?

And

v25. How often do you respond to emails from other TYPO3 users (including mailinglists)?

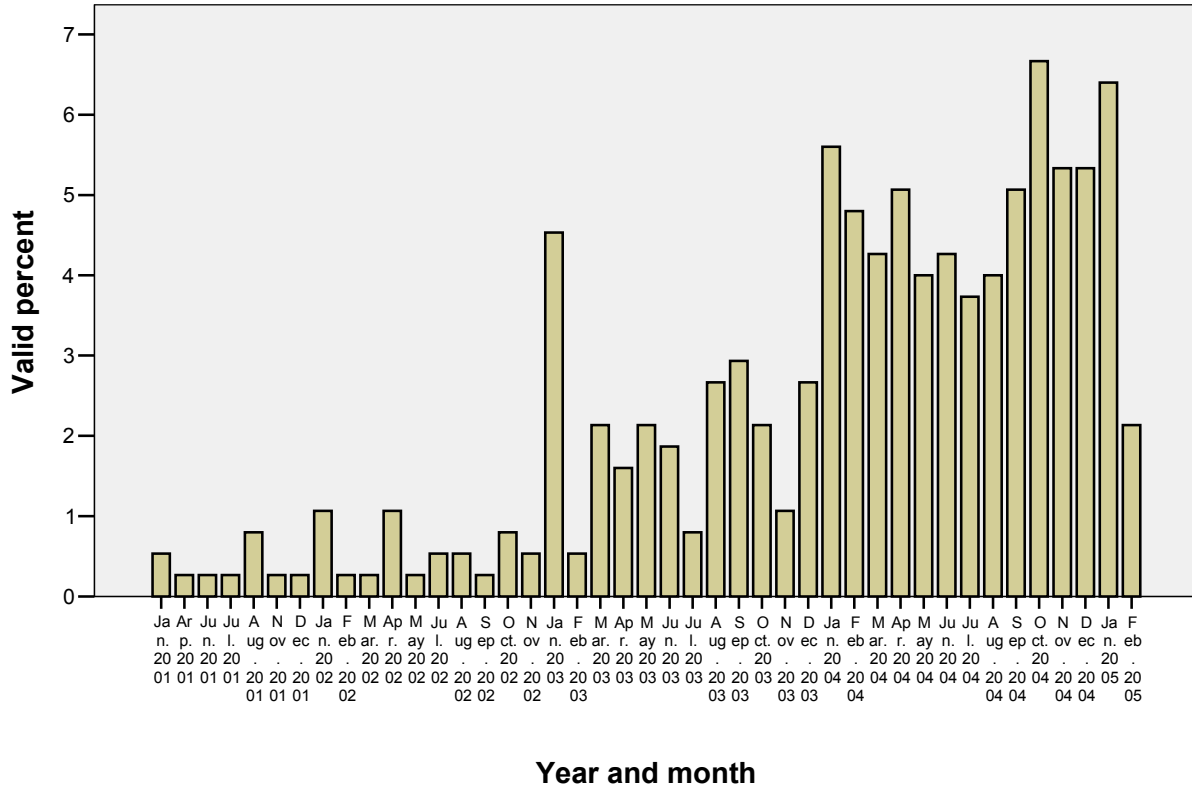


v26. Are you a member of a TYPO3 user group (a user group is a physical meeting of people interested in TYPO3 sometimes referred to as “TUG” or “T3UG”)? *If no, go to question 29*

	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent	27,6	70,6	1,8
Valid percent	28,1	71,9	

v27. When did you begin to participate?

v27: Began participation in a TUG



v28. How often do you meet with your usergroup?

v28 - valid percent	Incl. "don't know"	Excl. "don't know"
Every meeting	15,5	4,4
Sometimes	27,9	8,0
Rarely	21,2	6,1
Never	28,7	8,2
Don't know	6,7	

v29. Have you participated in one of the TYPO3 snowboard events?

	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent	6,1	89,7	4,1
Valid percent	6,4	93,6	

30. For each statement, please write whether you agree strongly, agree, disagree, or disagree strongly:

v30a: I feel, that I belong to the TYPO3 community in my city/local area

v30a - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	6,4	7,5
Agree	19,8	23,3
Disagree	40,1	47,3
Disagree strongly	18,6	21,9
Don't know	15,2	

v30b: I feel, that I belong to the TYPO3 community in my country

v30b - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	5,9	6,7
Agree	32,7	37,6
Disagree	34,3	39,5
Disagree strongly	14,1	16,2
Don't know	13,0	

v30c: I feel, that I belong to the international/general TYPO3 community

v30c - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	6,7	7,6
Agree	48,0	54,2
Disagree	25,2	28,4
Disagree strongly	8,7	9,8
Don't know	11,4	

v30d: People in the TYPO3 community in my city/local area know who I am

v30d - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	4,0	4,8
Agree	14,2	17,0
Disagree	36,1	43,2
Disagree strongly	29,4	35,1
Don't know	16,3	

v30e: People in the TYPO3 community in my country know who I am

v30e - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	2,3	2,8
Agree	9,7	11,6
Disagree	40,3	48,3
Disagree strongly	31,2	37,3
Don't know	16,5	

v30f: People in the international/general TYPO3 community know who I am

v30f - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	1,5	1,8
Agree	6,4	7,8
Disagree	43,0	52,3
Disagree strongly	31,4	38,2
Don't know	17,7	

v30g: It is important that someone takes care of socializing in the community

v30g - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	18,5	22,3
Agree	51,4	61,9
Disagree	10,2	12,3
Disagree strongly	2,9	3,5
Don't know	17,0	

v30h: Distinctive leadership is needed for an open source program to develop in a proper way

v30h - valid percent	<u>Incl. "don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	32,6	35,9
Agree	50,8	55,9
Disagree	6,6	7,3
Disagree strongly	0,8	0,9
Don't know	9,2	

v30i: People who are using TYPO3 should seek to be honest and truthful in all matters

v30i - valid percent	<u>Incl. "don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	34,8	39,5
Agree	46,4	52,6
Disagree	5,9	6,7
Disagree strongly	1	1,2
Don't know	11,9	

v30j: It is important that TYPO3 developers have very high technical competences

v30j - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	28,7	30,2
Agree	56,1	59,1
Disagree	9,4	9,9
Disagree strongly	0,7	0,8
Don't know	5,0	

v30k: It is fair that people use TYPO3 for their personal purposes without relating to the community

v30k - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	15,1	16,3
Agree	61,1	66,0
Disagree	14,9	16,1
Disagree strongly	1,5	1,6
Don't know	7,5	

v30l: It is fair that people use TYPO3 commercially without relating to the community

v30l - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	6,4	7,0
Agree	35,5	38,7
Disagree	34,3	37,4
Disagree strongly	15,5	16,9
Don't know	8,3	

v30m: TYPO3 should not be employed for publication of explicit sexual materials

v30m - valid percent	<u>Incl. "don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	24,1	30,9
Agree	18,5	23,7
Disagree	24,2	31,0
Disagree strongly	11,3	14,4
Don't know	21,8	

v30n: Open source software has the capacity of contributing to a society of abundance

v30n - valid percent	<u>Incl. "don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	22,9	32,7
Agree	40,7	58,2
Disagree	5,1	7,7
Disagree strongly	1,0	1,4
Don't know	30,1	

v30o: The community and TYPO3 in general operate like a democracy

v30o - valid percent	<u>Incl. "don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	7,4	10,7
Agree	39,1	56,2
Disagree	19,5	28,0
Disagree strongly	3,5	5,1

Don't know 30,5

v30p: The community and TYPO3 in general operate like a meritocracy

v30p - valid percent	<u>Incl. "don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	4,5	8,0
Agree	22,0	39,5
Disagree	23,2	41,5
Disagree strongly	6,1	10,9
Don't know	44,2	

v30q: The community and TYPO3 in general operate like a monarchy

v30q - valid percent	<u>Incl. "don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	2,9	4,3
Agree	9,4	14,1
Disagree	33,9	50,6
Disagree strongly	20,8	31,0
Don't know	33,0	

The Future of TYPO3

v31. Do you believe that in the future TYPO3 should have more distinctive leadership in relation to:

		<u>Yes</u>	<u>No</u>	<u>No reply</u>
v31a: Development of the software	Percent	62,7	31,7	5,7
	Valid percent	66,4	33,6	
v31b: Maintenance of the software	Percent	64,0	29,7	6,3
	Valid percent	68,4	31,7	
v31c: Community	Percent	45,6	48,1	6,3
	Valid percent	48,7	51,3	

v32. A TYPO3 association is in the process of developing. How important do you consider this to be?

v32 - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Important	60,3	71,0
Neither important nor unimportant	20,5	24,1
Unimportant	4,1	4,9
Don't know	15,1	

v33. What would be your main expectation regarding the association?

v33a: Representation to costumers

v33a - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	13,7	16,8
Agree	46,8	57,5
Disagree	17,9	21,9
Disagree strongly	3,1	3,8
Don't know	18,5	

v33b: More transparent decisions making by the project leaders

v33b - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	20,8	25,1
Agree	51,7	62,3
Disagree	9,4	11,3
Disagree strongly	1,1	1,3
Don't know	17,1	

v33c: More effectiveness

v33c - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	22,4	26,5
Agree	52,7	62,4
Disagree	8,4	9,9
Disagree strongly	1	1,1
Don't know	15,6	

v33d: More stable core development

v33d - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	30,5	34,8
Agree	47,7	54,5
Disagree	8,4	9,6
Disagree strongly	1	1,2
Don't know	12,5	

v33e: Quality control of code and services

v33e - valid percent	<u>Incl. "Don't know"</u>	<u>Excl. "Don't know"</u>
Strongly agree	40,4	44,4
Agree	45,8	50,3
Disagree	4,3	4,7
Disagree strongly	0,6	0,6
Don't know	9	

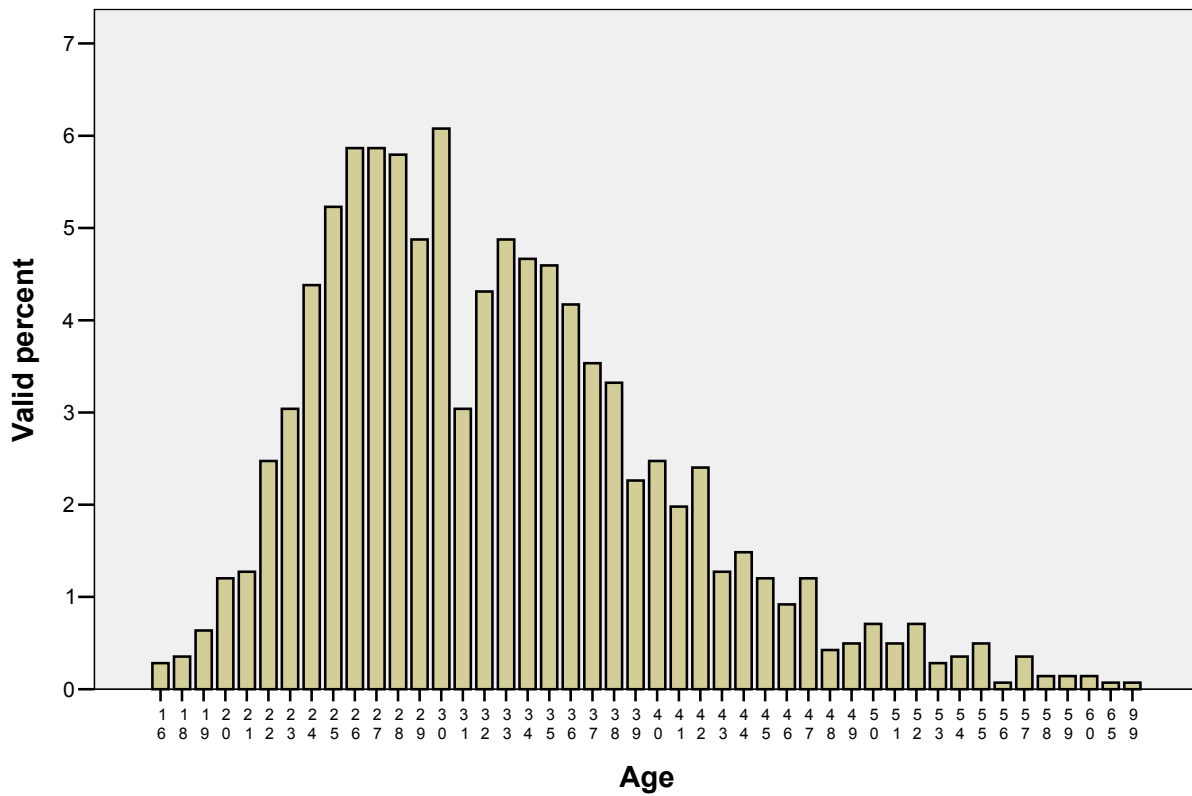
Personal Information

v34. Are you

	Percent	Valid Percent
Man	94,2	96,1
Woman	3,9	3,9
No reply	1,9	

v35. What is your age?

v.35: Age

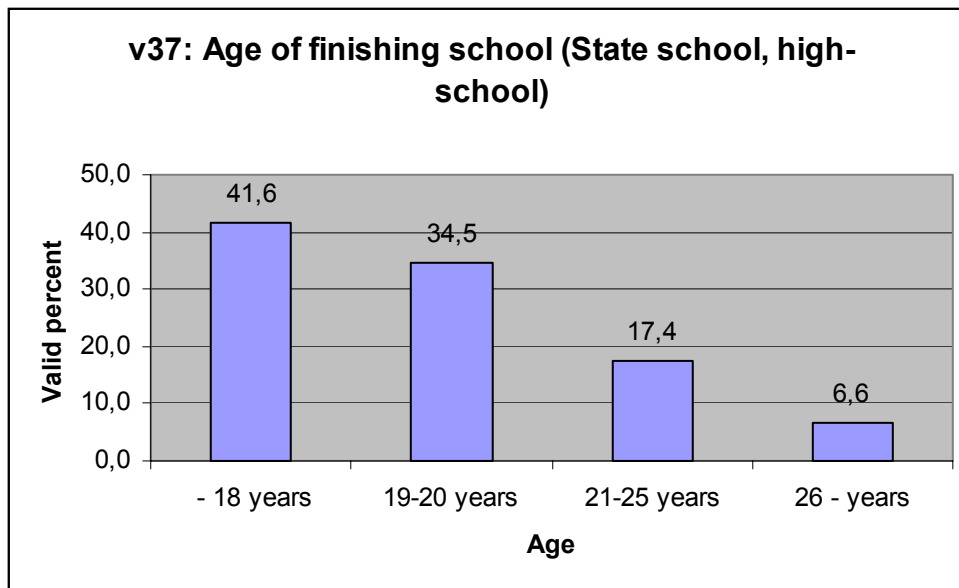


v36. What is your country of residence?

	Valid Percent		Valid percent
Austria	7,1	Spain	1,6
Canada	1,9	Switzerland	7,4
Denmark	6,8	Turkey	0,1
France	2,4	UK	3,5
Germany	46,0	Australia	1,2

Italy	2,6	Belgium	1,0
Netherlands	5,4	Sweden	0,8
Norway	1,2	USA	5,0
Russia	0,5	Other	5,7

v37. At what age did you finish school (State school, high-school)?



v38. Do you have any formal education after finishing school (education qualifying for jobs)?

	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent:	80,6	15,6	3,8
Valid percent:	83,8	16,2	

If no, go to question 40

v39. If yes, was the education related to programming/computer science/multi media?

	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent:	60,7	34,3	5,0
Valid percent:	63,9	36,1	

v40: Do you live in a stable relationship?

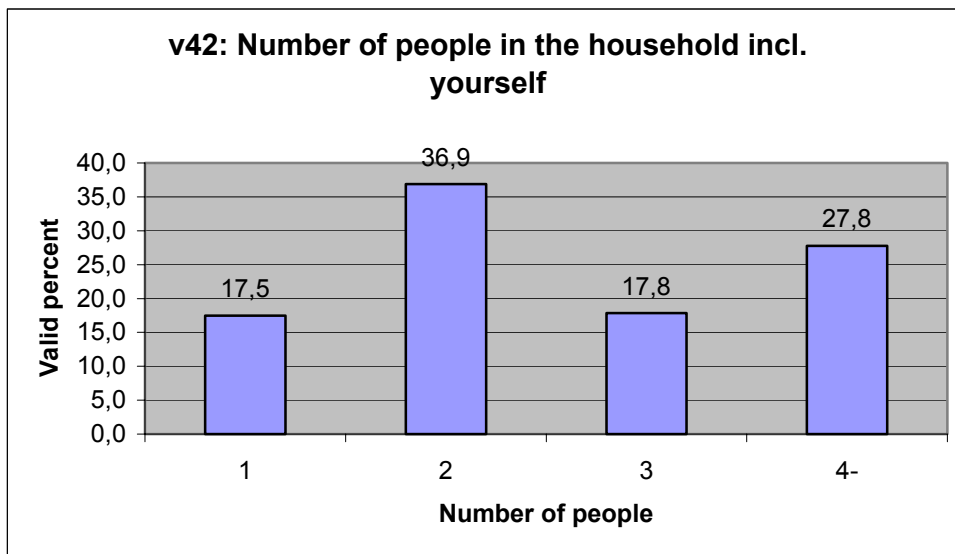
	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent:	70,8	23,8	5,4
Valid percent:	74,8	25,2	

If yes, go to question 42

v41. If no, have you previously lived in a stable relationship?

	<u>Yes:</u>	<u>No:</u>	<u>No reply:</u>
Percent:	34,3	27,4	26,5
Valid percent:	46,6	53,4	

v42. What is the number of people in the household (including yourself)?



v43. If you have any comments to the questionnaire or something that you wish to share with the researchers or the Copenhagen group please write them here (see attachment No. 2)